



Provider: MaineGeneral Health
Location: Augusta, Maine
www.maine-general.org

CASE STUDY

The Human Side of SIEM: MaineGeneral Health's Cybersecurity Transformation

MaineGeneral Health, a nonprofit healthcare system, has long been dedicated to serving its community. However, as cyber threats continue to escalate, maintaining strong security with a small team became a growing challenge.

The Challenge

With a lean cybersecurity team, MaineGeneral Health needed a solution that provided both technical strength and hands-on support to protect patient data and maintain operational continuity. In order to do this, they didn't just need the right solution; they needed a partner who understood the human impact of healthcare cybersecurity.

Why Fortified Health Security?

MaineGeneral Health partnered with Fortified Health Security to implement a comprehensive SIEM solution designed specifically for healthcare environments. More than just technology, Fortified delivered real-time security management, collaborative escalations, and operational efficiency, helping MaineGeneral's small team remain agile and effective.

SIEM with a Human Touch

Advanced Threat Detection

Fortified's SIEM platform provided proactive monitoring and real-time alerting, ensuring MaineGeneral stayed ahead of threats.

Collaborative Escalations

Unlike fully automated solutions, Fortified's team personally reviewed and contextualized alerts, helping MaineGeneral focus on real threats rather than false alarms.

Mobile Accessibility for Immediate Action

Fortified's Central Command mobile app allowed the IT team to quickly assess security events anytime, anywhere, improving response times and reducing stress.

Results That Matter

1. Expanded Team Capacity & Reduced Stress

With a small team of cybersecurity professionals, MaineGeneral's partnership with Fortified created the feeling of an extended security workforce. The additional expertise and support relieved pressure and improved response capabilities.



It's not just
a technical
partnership.
**It's a pivotal
partnership.**

JOSHUA DOSTIE

Senior Information
Security Engineer



Fortified
cares
about the
people as
much as the
technology.
That's why we
trust them.

JOSHUA DOSTIE

Senior Information
Security Engineer



2. Smarter, More Confident Decision-Making

By providing human-vetted escalations, Fortified ensured that MaineGeneral could focus on critical threats rather than reacting to false positives.

3. A True Partnership, Not Just a Vendor Relationship

Ongoing communication and a deep understanding of healthcare operations turned Fortified into a trusted cybersecurity ally rather than just a service provider.

A Partnership That Protects and Strengthens

MaineGeneral Health's collaboration with Fortified Health Security underscores the power of people-first, healthcare-focused cybersecurity. By combining a cutting-edge SIEM platform with a team that understands healthcare and values personal connection, MaineGeneral now operates with greater confidence, resilience, and peace of mind.



www.fortifiedhealthsecurity.com | connect@fortifiedhealthsecurity.com | 615.600.4002

www.linkedin.com/company/fortified-health-security